FREQUENTLY ASKED QUESTIONS

CAN ANYONE USE CRYSTAL RENEW?

Crystal Renew can be used by both women and men. It should not be used by children.

IS IT SUITABLE FOR MY SKIN TYPE?

Crystal Renew can be used on dry, oily and combination skin types and also works on light, medium and dark skin tones. It is designed for anyone who wants to visibly reduce the appearance of brown spots, pore size and achieve a more even skin tone. It should not be used with skin conditions which include: acne, rosacea, eczema, over moles or growths, or any other skin ailment. It is recommended that you consult a doctor if you are unsure.

IS IT SAFE?

This non invasive process only abrades the outer layer of the skin which is only made of dead skin cells. The crystals are perfectly safe and non-toxic if ingested. They don't cause adverse skin reactions and they are not carcinogenic.

Crystal Renew was designed for easy, safe, at-home use. You can control the strength of your treatment by adjusting the power levels. Also, the crystals will not flow from the Wand unless the Wand Head has full contact with the skin. If you get any in your eyes or mouth simply rinse away with water.

HOW LONG SHOULD A TREATMENT TAKE?

Treatment times varies depending on the area covered and power level selected . A full facial will take approximately 10 minutes.

HOW QUICK BEFORE I SEE MY RESULTS?

You'll notice an immediate improvement to your skin after the first treatment. Improved tone and texture should be visible after the third treatment.

IS IT NORMAL TO HAVE CRYSTAL RESIDUE ON MY SKIN AFTER A TREATMENT?

Some crystals are left behind to indicate the areas that have been treated. These are easily removed with generous amounts of water after treatment.

WILL IT REMOVE SUN SPOTS?

6–10 treatments can remove smaller sun spots while larger ones fade significantly.

CAN I USE OTHER SKINCARE PRODUCTS?

Yes, but be careful of certain ingredients that may irritate your skin such as retinol.

HOW OFTEN SHOULD I USE CRYSTAL RENEW?

We suggest no more than 1 treatment a week leaving at least 48 hours between treatments on the same area. Do NOT use more than once a week. After use, as with any exfoliation product, you should always protect your skin with a high sun protection factor sunscreen.

WILL I FEEL ANY DISCOMFORT DURING TREATMENT?

No. A slight abrasiveness may be felt, but the treatment should be gentle and painless and leave your skin feeling fresh, clean and smooth. If you feel any discomfort, decrease the power level.

HISTORY OF MICRODERMABRASION

Years of sun exposure and the aging process take their toll on the skin, creating lines, wrinkles, and changes in texture and color. Not only is the face a likely victim of these changes, but the neck, chest, cleavage, arms and hands may be affected as well. Microdermabrasion can reduce the effects of aging on our skin.

Microdermabrasion is a treatment that improves the appearance of wrinkles, skin texture and colour by removing the topmost layer of skin leaving it more supple and vibrant. Microdermabrasion also stimulates the elastic tissue beneath the surface of the skin resulting in a healthier and firmer appearance.

A wonderful alternative to laser or chemical peels, Microdermabrasion is non-invasive, pain-free, non-surgical and requires no down time after treatment. The length of the treatment and number of treatments vary depending on skin type and condition. Results are gradual but highly effective. Most people experience softer, smoother skin after their first treatment.

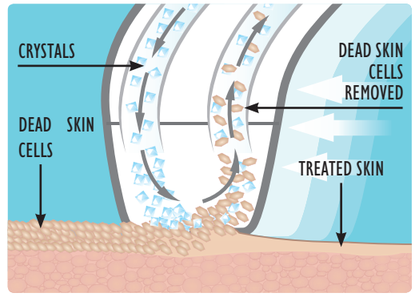
The ancient Egyptians are said to be the first to use dermabrasion skin care techniques to improve their skin. Kings and queens used alabaster and pumice to remove blemishes and rough spots and make their skin smooth and soft.

In the mid 1950's motorized wire brushes replaced their human-powered predecessors and the use of dermabrasion became more commonplace.

In the 1990's a skin care technique using natural crystals for Microdermabrasion was developed in Italy.

Now the latest and most exciting innovation is the direct use of vacuum technology to give a controlled, efficient and comfortable treatment.

ADVANCED VACUUM TECHNOLOGY



Crystal Renew is an Advanced Microdermabrasion System, using Vacuum Technology to deliver an effective steady stream of natural crystals directly onto your skin.

The flow of Crystals lift and remove dead skin cells. The spent crystals and dead skin cells are deposited into the Filter Collection Canister.

Subdermal circulation is also increased to accelerate and promote the natural rejuvenation of skin cells.

CARE AND MAINTENANCE

- Do NOT disassemble or repair. If you have any problems using the product, contact our Customer Care Department.
- Do not use the adapter if it is damaged or if unit is malfunctioning.
- Unplug the Crystal Renew when not in use.
- When the Crystal Canister runs out, replace the Crystal Canister and Filter Collection Canister at the same time.
- It is normal to hear a low-pitch humming noise.
- Misuse of the unit can cause harm.
- Do NOT override any safety features or open the Unit or Wand.
- Only use this product with the Mains Adapter supplied.
- Store the Unit at room temperature. Do not store at temperatures below 5°C.
- Coil the Vacuum Hose back neatly after each use.
- Buttons will flash 3 times when highest or lowest settings are reached.
- The Unit has an "auto shut-off function" which is activated after 60 minutes of no use. To restart, press and hold the On/Off button.
- If you experience unexpected behaviour of this product then it is possible some external electromagnetic interference is responsible. You should remove this source and restart the product to restore full operation.

CLEANING

- Unplug the Unit and use a slightly damp sponge to wipe the outside and inside under the lid. Do not attempt to open the Canisters or the Unit itself. Do not allow the Unit to come into contact with water.
- The Wand Head can be cleaned with cotton wool and an alcohol based cleaner.
- When changing the canisters use the supplied cleaning brush to remove any crystal residue from each of the connectors within the recesses. If there is excessive crystal residue use a vacuum cleaner.

DISPOSAL

Please ensure that at the END OF THE LIFE of this product the Unit and Mains Adapter are disposed of in the correct manner in accordance with local authority requirements, or, returned to The Dezac Group Ltd., Cheltenham, PO Box 54, GL14 2WW, UK.

The Unit and Mains Adapter must NOT be disposed of with household waste.

Crystal Canisters and Filter Collection Canisters can be disposed of in household waste.

CUSTOMER CARE

If you have any questions, or if you experience any difficulties with this product, please call our Rio Careline on 01242 702345 or email us at: online@riobeauty.com

To register your two year guarantee online visit: www.riobeauty.com/warranty_online.htm

INGREDIENTS: ALUMINA PATENTS PENDING

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www.riobeauty.com

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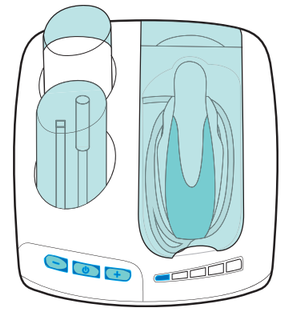
CRYSTAL RENEW

advanced salon microdermabrasion



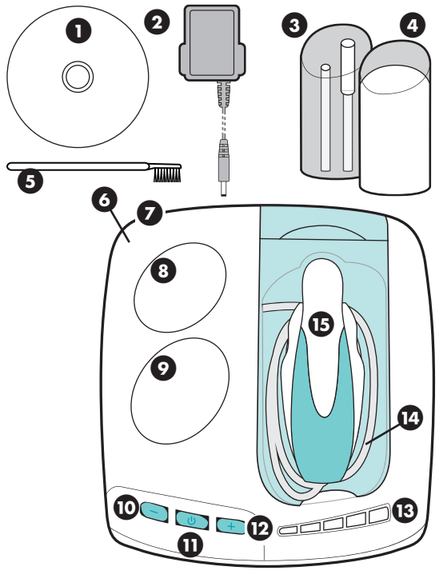
INSTRUCTIONS

Please read instructions carefully and retain for future reference

PRECAUTIONS

- Do NOT use near the eye. When treating the eye area keep the Wand at least 2 centimetres away from the eyes at all times. Do NOT place the Wand immediately below the eye.
- In case of crystal contact with the eyes, do NOT rub. Rinse with copious amounts of water or eye wash. If irritation persists seek medical assistance.
- Keep the product out of reach of children and pets.
- Do NOT use if you have multiple sclerosis.
- Do NOT use Crystal Renew excessively on one area per treatment.
- Leave at least 7 days between treatments on the same area.
- Do NOT use on areas of damaged or diseased skin, inflamed acne, or where capillary vessels can be seen. Do NOT use on broken skin, rosacea, eczema, over moles or growths, or any other skin ailment. It is recommended that you consult a doctor if you are unsure. Discontinue use in the event of irritation.
- Before going into the sunshine, after treatment, use a sunscreen with a sun protection factor of at least 20.

COMPONENTS



1. Instruction DVD
2. Mains Adapter
3. Filter Collection Canister
4. Crystal Canister
5. Cleaning Brush
6. Main Unit
7. Power Socket
8. Crystal Canister Recess
9. Filter Collection Canister Recess
10. Power Decrease button (–)
11. ON/OFF button
12. Power Increase button (+)
13. Power Level Indicator
14. Vacuum Hose
15. Wand

TIPS

- Crystal Renew is suitable for both men and women and for all skin types.
- Ensure skin is clean and dry before treatment.
- Relax and take your time with moving the Wand across the face. Use the ‘treatment areas’ section as a guide to the direction of Wand strokes.
- If you experience any discomfort, reduce the power level on the Unit.
- Unperfumed moisturiser may be used after treatment. Leave your skin for several hours before applying make-up. Treatment in the evening, before bedtime, is ideal allowing your skin to recuperate over night.
- Use a sunscreen with a sun protection factor (SPF) of at least 20 before going out into the sunshine.
- Leave at least 7 days between treatments on the same area.

PATCH TEST

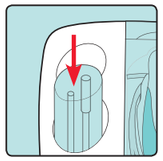
24 hours before using Crystal Renew, it is essential to do a Patch Test. Choose a small inconspicuous area on the neck and treat on low power following instructions for ‘using your crstal renew’.

If discomfort or redness persists after 24 hours, discontinue use.

USING YOUR CRYSTAL RENEW

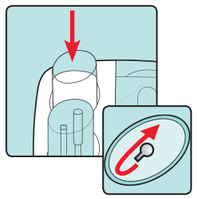
SETTING UP YOUR CRYSTAL RENEW

Quality Guaranteed: Every unit made is tested. Your Filter Collection Canister may contain a small crystal residue as a result of a performance test which is carried out under clean conditions.



FILTER COLLECTION CANISTER

Push the empty Filter Collection Canister firmly into the lower recess ensuring the sloping face is facing forwards. It is important that a good connection is made. When handling keep the Filter Collection Canister upright at all times.

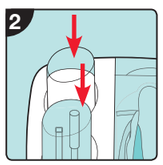


CRYSTAL CANISTER

Remove the silver tab seal from the underside of the Crystal Canister.
Insert the canister firmly into the upper recess.

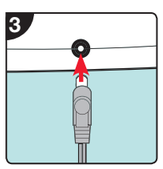
CHECKING FOR A GOOD CONNECTION: You can check that both canisters are correctly fitted by switching the unit on and placing your finger over the hole in the end of the wand. You should hear a change in the pitch of the motor and feel a light suction as the vacuum is created. This confirms the Collection Canister is correctly fitted. When you remove the finger you should see a few crystals on the skin, indicating the Crystal Canister is correctly fitted.

Cleanse the area to be treated with a mild soap-free cleanser. Rinse off with water and pat dry.
Ensure no water, cleansers, soaps or moisturisers are left on the face after cleansing as these can affect the performance of your product.
Having a mirror and a hairband will be helpful.

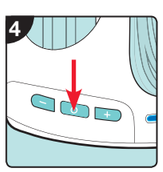


Each time you use your Crystal Renew check both canisters are pushed firmly into place ensuring a good connection to the vacuum pump.

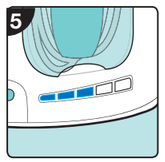
NOTE: See “CHECKING FOR A GOOD CONNECTION” above.



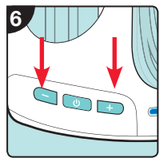
Connect the Mains Adapter into the Power Socket on the back of the unit and plug into the mains power supply.



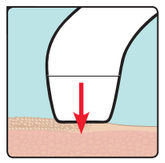
Press and hold the On/Off button until the lights illuminate.



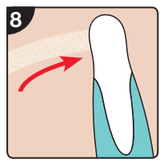
The first 3 power indicator lights will light up to indicate medium power is selected.



There are 5 power levels in total. Select your desired power level by using the + and – buttons.
We suggest starting on the lowest power setting for the first few sessions until you are confident with the salon treatment. The lowest power setting uses the least amount of crystals.



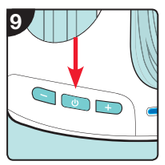
Place the Wand on the skin. Ensure the Wand Head is in complete contact with your skin to activate the vacuum which brings the crystals through the Wand.



The tone of the vacuum pump will change slightly as the crystals are sucked through the Wand. Smoothly and slowly move the Wand across the skin. Avoid going over the same areas repeatedly.

See ‘Treatment Areas’.

You will see a slight residue of crystals left on the skin. This will help you to gauge which areas have been treated.



To turn the unit off press and hold the ON/OFF button until the lights go out.

Wash off any crystals with generous amounts of water and pat dry. Do not try to wipe or rub the crystals off.

We advise applying an unperfumed moisturiser.

In case of crystal contact with the eyes, do NOT rub. Rinse with copious amounts of water or eye wash. If irritation persists seek medical assistance.

If no buttons are pressed after 60 minutes the Unit will power off completely. To restart, press and hold the On/Off button.

ALWAYS REPLACE BOTH CANISTERS TOGETHER.
DO NOT JUST REPLACE ONE.

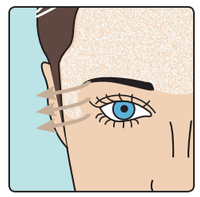
TREATMENT AREAS

The area being treated should be taut while the Wand is passing over the skin. This can be achieved by pulling the skin down or to the side with your free hand. A full facial will take about 10 minutes.

Important: Avoid sensitive areas around the eyes and on the lips.

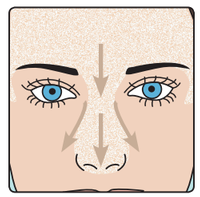
FOREHEAD

Using a smooth, slow action, move up the centre of the forehead. From the central point of your hairline, move to the left side and repeat down the forehead. From the same starting position, repeat on the right side. Do not apply too much pressure and avoid going over the same areas repeatedly.



TEMPLE

Move outwards towards the hairline. It is important to keep skin taut, if necessary, use your other hand. Keep the Wand at least 2 centimetres away from the eyes at all times, avoiding sensitive areas.



NOSE

From the upper ridge of the nose move downwards, taking care to maintain the vacuum seal. Start back at the upper ridge of the nose, move down one side of the nose and then the other.

CHEEKS

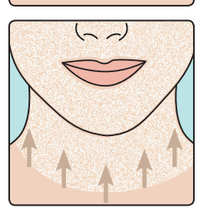
Move outwards from the nose and repeat down the cheeks, remembering to keep the skin taut.

LIPS

Move to the left and right sides of the upper lip. Move to the left and right under the bottom lip. Avoid directly touching your lips.

JAWLINE

Move upwards from your chin, and fill-in any untreated areas.



NECK

Move upwards towards the jawline.